Nazca Retail Management

Is an innovative software which allows to centrally handle a stores network and to optimize time, costs and resources by ensuring technical-economic control of assets, suppliers network and stores requirements

Services provided for:

- Facility and Property Manager
- Retail Manager, Operation Manager, Service Manager
- Purchasing and Procurement Department
- CIO and IT Manager

Advantages for your Business

- Centralized management of facilities and maintenance processes
- Simplify business processes and improve the coordination of internal and external personnel
- Centralized storage of asset data
- Assets control and updated data, always available at anytime
- Costs reduction and customer service enhancement
- Reduce unexpected shutdowns and emergencies
- Integration with internal software and databases
- Customized solutions rapidly possible with a minimal investment

One software, multiple functionalities

Workflow management

- Workflow design and calendar scheduling of staff employed
- Suppliers registry management
- Stores requests authorization

Facility management

- Scheduled management of facility activities, maintenance processes and costs monitoring
- Mapping of stores, systems and machineries plus documental archives
- Management of technicians network via geolocation technology
- Dashboard and KPIs to monitor service levels

Data & Document management

- Management of all administrative, technical and safety documentation related to each store
- Centralized data management from a single platform
- Real time document consultation to support decision-making and operational activities

Ticketing & Accounting

- Managing requests and purchase orders with the respective approval cycles
- Management of quotations, pre-invoicing and final balances
- Managing relationship with employees, suppliers network and Clients

Business intelligence and advanced reporting

- Activity tracking and performance monitoring
- Dashboard and KPIs to monitor service levels

Cloud-based business solution

- Efficient management of activities from a single online platform
- Updated data available for all the stakeholders involved

Mobile device

- The App Nazca WFM is available on Apple IOS and Android devices

Technical support and help desk

- Assistance for any requirement in using these services
- Online live chat system for immediate assistance

+600 companies are using Nazca WFM

+4.000 business users

+800 value enhanced stores

+15 years of experience in software development

Our Clients come from various industries:

Telco, Banking, GDO, Fashion, Eyewear, Food & Beverage, Consulting, Health Care, Automotive, Electronics, Logistics, Air Conditioning

Our Partners:

Assintel, Politecnico di Milano, Zebra Technologies, Motorola, Intermec

NWFM is a product registered by nazca

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