

BUILDING FACILITY MANAGEMENT

Nazca is a dynamic and innovative company **which for over 20 years intends to be a strategic and technological partner** able to provide, with direct personnel throughout the Country, a plan of integrated services related to Soft, Hard and ICT solutions for Offices and Corporate Buildings.

Thanks to its strong experience in the management of buildings and internal technical expertise, **Nazca is able to respond as a single interlocutor to Customer objectives in terms of quality, efficiency, flexibility and compliance with legal obligations concerning Safety, Environment and Maintenance.**

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MARKET NEEDS

The certainty to have a single and qualified partner for integrated facility management solutions

Quality and service control

Building management as a source of efficiency and costs reduction

A software platform designed to coordinate and control the activities and the budget

NAZCA RESPONSE

- **Market presence since 1993 with a strong specialization in building management**
- **Single global service contract** that allows a total spending control and the simplification of organizational, management and communication processes
- **Direct and qualified staff** who provides a full control of the service quality
- **Costs transparency**, thanks to fixed and pre-defined price lists and a low use of subcontracting, only if necessary
- **Assumption of Customer responsibility in compliance with regulations and legal obligations** regarding Labor Law, Maintenance and Safety in the Workplace (Legislative Decree 81/08)

- **Internal technical and engineering know-how:** technical and maintenance services, fire prevention, hygiene and sanitation, reception, mail room, refuse disposal and recycle, green interiors and exteriors, energy management, ICT solutions
- **National coverage with 4 operational headquarters and competent field staff** who guarantees quality, flexibility, service levels and speed in response time and problems solving
- **Project Manager who represents the direct contact for the Customer** and his requests regarding technical, organizational and economic aspects
- **Certifications in the field of Quality, Environment and Safety in the Workplace**

- **Feasibility and Business Plans** in response to objectives of efficiency and saving (**Opex and Capex**)
- **Energy management** and the development of ad hoc plans to promote corporate sustainability and energy saving
- **Customized Led Relamping Projects**

Nazca Work Force Management (NWFM), a software platform which allows:

- **Access, monitoring and control of activities through reporting tools**
- **Total quality control of services provided** through measurement tools in compliance with **SLA and KPI**
- **Dialogue of all actors involved** (Customers, Suppliers, End-Users) **through different devices** (PDA, Tablet, Smartphone) **and channels** (Web, Sms, Mail, Call Center)
- **Online and constantly updated archive** of all real estate, technical and contractual documentation, thanks to the integration of **innovative solutions of Mobile Applications and Cloud Computing**

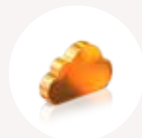
SERVICES PROVIDED



SOFT SERVICES



OPERATION & MAINTENANCE



ICT SOLUTIONS



ENERGY MANAGEMENT

CASE HISTORY

Telco, Banking, Consulting, Fashion, Health Care, Automotive, Electronics, Air Conditioning