



FACILITY MANAGEMENT FOR MANUFACTURING & LOGISTICS

Nazca is a dynamic and innovative company which for over 20 years intends to be a strategic and technological partner able to provide, with direct personnel throughout the Country, a plan of integrated services related to Soft, Hard and ICT solutions for Manufacturing and Logistics sectors.

Thanks to more than 20 years of experience in building management and maintenance combined with qualified staff and advanced technology, Nazca is able to understand Customers specific needs by providing solutions aimed at optimizing the plants and working environments, combining operational efficiency and quality standards with a reduction in consumption and environmental impacts.

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MARKET NEEDS

The certainty to have a single and qualified partner for integrated facility management solutions

Building management as a source of efficiency and costs reduction

Quality and service control

A software platform designed to coordinate and control the activities and the budget

NAZCA RESPONSE

- **Over 20 years of experience in the field of Integrated Facility Management and ICT Solutions**
- **Single “problem solver” interlocutor on several fronts**, which guarantee time and costs savings and the simplification of organizational, management and communication processes
- **Direct and qualified staff** who provides a full control of the service quality
- **Operating costs reduction** through processes automation, staff management and the introduction of new technologies
- **Assumption of Customer responsibility in compliance with regulations and legal obligations** regarding Labor Law, Maintenance and Safety in the Workplace (Legislative Decree 81/08)

- **High levels of expertise:** ordinary and extraordinary maintenance of heterogeneous production support’s plants
- **Business Plans** in response to objectives of efficiency and saving, **in compliance with SLA and KPI**
- **Energy management** and development of ad hoc plans to promote corporate sustainability and energy saving
- **Costs transparency**, thanks to fixed and pre-defined price lists and a low use of subcontracting, only if necessary
- Customized **Led Relamping Projects**

- **Internal technical and engineering know-how:** technical and maintenance services, fire prevention, hygiene and sanitation, reception, mail room, refuse disposal and recycle, green interiors and exteriors, energy management, ICT solutions
- **National coverage with 4 operational headquarters in Italy and competent field staff** who guarantee quality, flexibility, service levels and speed in response time and problems solving
- **Project Manager who represents the direct contact for the Customer** and his requests regarding technical, organizational and economic aspects
- Certifications in the field of **Quality, Environment and Safety in the Workplace**

Nazca Work Force Management (NWFM), a software platform which allows:

- **Access, monitoring and control of activities and services through reporting tools**
- **Total quality control of services provided** through measurement tools in compliance with SLA and KPI
- **Dialogue of all actors involved** (Customers, Suppliers, End-Users) **through different devices** (PDA, Tablet, Smartphone) **and channels** (Web, Sms, Mail, Call Center)
- **The integration of innovative solutions of Mobile Applications and Cloud Computing**

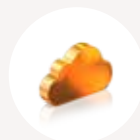
SERVICES PROVIDED



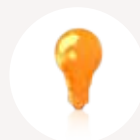
SOFT SERVICES



OPERATION & MAINTENANCE



ICT SOLUTIONS



ENERGY MANAGEMENT

CASE HISTORY

Chemical, Steel, Health Care, Beverage, Logistics, Automotive, Electronics, Air Conditioning